



A care management solution
that provides easy access to
telephone triage algorithms.

TRM Plus includes:

- + Contains a fluid Graphical User Interface (GUI).
- + Note creation/entry is done all in one screen.
- + Users have the ability to view all patient records while still editing a note.
- + All column headings in Patient Records have sorting capability and remembered on per-user basis.
- + Suspend Note Notification functionality. Users are notified of existing Suspended notes to more easily identify patients repeatedly calling for updates.
- + Over 11 years experience documenting patient encounters
- + Implemented in 148 VA sites across the country
- + VA Call centers handle anywhere from 10,000 to 175,000 calls per month
- + TRM Plus Administrators have the capability to create “customized statements and fields” that users can select to incorporate into their notes.
- + Users have the ability to refill qualified medications available for either at window pickup or be mailed to the patient.
- + Users are able to schedule or cancel appointments and tie them together with the VA’s consults.
- + Contains an embedded TEDP (Triage Expert Dual Purpose) triage application so the process stays within TRM Plus.
- + Has a TRM Plus/TEDP offline mode that allows users to create and triage notes within the TRM Plus/TEDP application if their VistA connection is down. Once the VistA connection is up, users are able to retrieve the notes created and restore them.
- + All of the metrics from our triage package are supplied to the VA Public Health office for analysis and tracking diseases such as Zika Virus

Enhancements to TEDP include:

NEW TECHNICAL ARCHITECTURE

- + Triage Expert Dual Purpose (TEDP) displays from within the TRM application

NEW SYMPTOM TRIAGE ARCHITECTURE

- + Users access chief complaints via a type-ahead menu, similar to the Google™ type-ahead menu
- + Algorithms automatically process biometric data, such as temperature, blood pressure, pulse, respiratory rate, peak expiratory flow rate, blood glucose, and gestational age + Clearer, more specific System Concern results
- + Clearer, more concise clinical record
- + Improved initial Clinical Lexicon

NEW CONTENT LIBRARY ARCHITECTURE

- + Users access diseases, injuries, and conditions via a "Conditions" type-ahead menu, similar to the Google™ type-ahead menu + Menus allow for faster navigation

NEW EXPANDED MEDICAL LIBRARY CONTENT

- + The triage interview and assessment are supported by an expansive library of health information, including thousands of illnesses, conditions and injuries. All topics are written at a grade school reading level. The health information library is supported by drug information and test and procedure information.
- + Clearer, more concise presentation

NEW TEDP REPORTS TOOL

- + Allows for nurse workload/performance evaluation across Vista databases

About DSS, Inc.:

DSS is a leading health information technology (HIT) software development and systems integration company. With more than 20 years of experience, DSS provides optimum Vista-based EHR solutions to hospitals and health systems of all types of specialties. DSS has extensive experience working with federal, private and public healthcare facilities to modernize their legacy systems and improve efficiencies for clinical and administrative users. DSS is an active member of the Open Source Electronic Health Record Alliance (OSEHRA) organization.

About DSHI:

Founded in 1989, DSHI Systems is a privately held company, headquartered in the heart of Florida's space coast. DSHI is the leading innovator in triage decision support systems for consumers and health professionals. For the past 18 years, our solutions have been used by the U.S. government and private sector to provide health services to more than 50 million people.

For More Information

Contact DSS at 561-284-7000 or email sales@dssinc.com to arrange for a custom demonstration at your convenience.

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