DSS
INCORPORATED

Order Tracking Manager
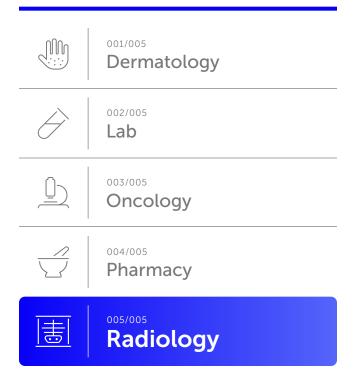
Radiology module

Keep Veterans at the center of highly reliable care with Order Tracking Manager

Order Tracking Manager is a web-based, Veterans Health Information Systems and Technology Architecture (VistA) - integrated solution that leverages real-time data to provide clear oversight and task management for staff and administrators. With one specific location for this data, OTM helps avoid delays in patient care and extra work for administrative and medical staffs.

OTM includes five unique modules

	001/005
	Dermatology

	002/005
	Lab

	003/005
	Oncology

	004/005
	Pharmacy

	005/005
	Radiology

Achieve highly reliable Veteran care

- Sensitivity to operations
- Preoccupation with failure
- Reluctance to simplify
- Commitment to resilience
- Deference to expertise

OTM supports VA's journey to becoming a High Reliability Organization (HRO) by providing multidisciplinary teams the opportunity to collaborate, placing patients at the center of care through operational efficiency and maximized care quality.

HRO-centric features:

+ Critical code tracking, order status tracking

+ Visibility of patient data in one location to improve planning and communication across managed care teams for better outcomes

+ One-click filtering options for more efficient workflows

+ Fast access to detailed patient information

+ Customized worklist displaying real-time data through bi-directional interfacing

+ Display of critical lab values

Leveraging bi-directional real-time data

OTM is designed to meet the unique demands of different workflows. A customizable Today Screen shows a filtered Worklist of different order types. A Metrics Dashboard provides real numbers in real-time. All relevant data from the different Worklists are presented in one easy-to-navigate screen, enabling users to drill down for an even closer look.

Keep workflows in motion

Administrators can assign tasks to user roles, specific users, or clinic locations. OTM tracks the progress of every task from start to finish. For recurring tasks, OTM automatically reschedules by frequency, making things easier, and keeping everything and everyone on track.

Radiology module

OTM Radiology provides two defined user worklists designed to help manage radiology workflows.

Features

+ From the exam worklist, users can perform several different actions

+ Radiology exams worklists are filtered into specific categories for easy viewing

+ Worklist tracks all exam statuses including pending missed or canceled exams

+ Easily see which exams are on hold, reason for hold, who put on hold and for how long

+ Easily see which exams are canceled, reason for cancellation, and who canceled

+ From the Critical Code Worklist, users can perform several different actions

+ The Radiology Reports Critical Code worklist is filtered into specific categories for easy viewing

+ Both worklists have fast access to detailed, updated patient information

+ Worklist shows all radiology reports with the site defined critical diagnosis codes

+ Highly visible features for critical codes requiring immediate action

+ System reaches into VistA file 78.3 and pulls all diagnosis codes with a yes for generate & print on abnormal alert

+ New Batch feature allows Co-signatory notes to be created to the ordering provider for radiology reports that have critical codes designated by the site

+ System recognizes items on the worklist that have a note created and tracks these notes. If they are not co-signed, they fall into the Pending Co-Signature filter

+ Users can track time from note created until provider co-signs note

+ Monitored lab feature was added to address same day (iStat) nuclear medicine lab

+ One-click filtering options

+ Fast access to detailed, updated patient information

+ Customizable worklist

+ Metric screen shows real-time critical code radiology data

DIGITAL
VERSION

M23-2016-08

Document Storage Systems, Inc. (DSS) is a catalyst for health care innovation, keeping pace with evolving technologies as a solutions provider, systems integrator, and services contractor to the Department of Veterans Affairs. DSS is committed to assisting VA in its High Reliability Organization journey and delivering care quality for Veterans by meeting top initiatives, changing regulatory requirements, and implementing enhanced business transformation across VA enterprise.

For more information
Email: federalsales@dssinc.com
Phone: 561.284.7000
Web: dssinc.com

Corporate headquarters
12575 U.S. Hwy 1, Suite 200
Juno Beach, FL 33408