DSS INCORPORATED

Order Tracking Manager (OTM)

Keep Veterans at the center of highly reliable care with Order Tracking Manager

Order Tracking Manager is a web-based, Veterans Health Information Systems and Technology Architecture (VistA) - integrated solution that leverages real-time data to provide clear oversight and task management for staff and administrators. With one specific location for this data, OTM helps avoid delays in patient care and extra work for administrative and medical staffs.

OTM includes five unique modules

001/005 **Dermatology**	004/005 **Pharmacy**
002/005 **Lab**	005/005 **Radiology**
003/005 **Oncology**	

Achieve highly reliable Veteran care

Sensitivity to operations	Preoccupation with failure
Reluctance to simplify	Commitment to resilience
Deference to expertise	

OTM supports VA's journey to becoming a High Reliability Organization (HRO) by providing multidisciplinary teams the opportunity to collaborate, placing patients at the center of care through operational efficiency and maximized care quality.

HRO-centric features:

+ Critical code tracking, order status tracking

+ Visibility of patient data in one location to improve planning and communication across managed care teams for better outcomes

+ One-click filtering options for more efficient workflows

+ Fast access to detailed patient information

+ Customized worklist displaying real-time data through bi-directional interfacing

+ Display of critical lab values

Leveraging bi-directional real-time data

OTM is designed to meet the unique demands of different workflows. A customizable Today Screen shows a filtered Worklist of different order types. A Metrics Dashboard provides real numbers in real-time. All relevant data from the different Worklists are presented in one easy-to-navigate screen, enabling users to drill down for an even closer look.

Keep workflows in motion

Administrators can assign tasks to user roles, specific users, or clinic locations. OTM tracks the progress of every task from start to finish. For recurring tasks, OTM automatically reschedules by frequency, making things easier, and keeping everything and everyone on track.

DIGITAL VERSION

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