

Order Tracking Manager

Oncology module

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Keep Veterans at the center of highly reliable care with Order Tracking Manager

Order Tracking Manager is a web-based, Veterans Health Information Systems and Technology Architecture (VistA) - integrated solution that leverages real-time data to provide clear oversight and task management for staff and administrators. With one specific location for this data, OTM helps avoid delays in patient care and extra work for administrative and medical staffs.

OTM includes five unique modules



001/005

Dermatology



002/005

Lab



003/005

Oncology



004/005

Pharmacy



005/005

Radiology

Achieve highly reliable Veteran care

Sensitivity to operations

Preoccupation with failure

Reluctance to simplify

Commitment to resilience

Deference to expertise

OTM supports VA's journey to becoming a High Reliability Organization (HRO) by providing multidisciplinary teams the opportunity to collaborate, placing patients at the center of care through operational efficiency and maximized care quality.

HRO-centric features:

- + Critical code tracking, order status tracking
- + Visibility of patient data in one location to improve planning and communication across managed care teams for better outcomes
- + One-click filtering options for more efficient workflows
- + Fast access to detailed patient information
- + Customized worklist displaying real-time data through bi-directional interfacing
- + Display of critical lab values

Leveraging bi-directional real-time data

OTM is designed to meet the unique demands of different workflows. A customizable Today Screen shows a filtered Worklist of different order types. A Metrics Dashboard provides real numbers in real-time. All relevant data from the different Worklists are presented in one easy-to-navigate screen, enabling users to drill down for an even closer look.

Keep workflows in motion

Administrators can assign tasks to user roles, specific users, or clinic locations. OTM tracks the progress of every task from start to finish. For recurring tasks, OTM automatically reschedules by frequency, making things easier, and keeping everything and everyone on track.

Oncology module



OTM Oncology module is an electronic patient tracking board that provides Infusion Clinic staff with a centralized real-time view of the patients at the clinic to improve workflow and to prevent delays in patient care.

Features

- + The application can be viewed/accessed at the nurse's station, in pharmacy, on individual desktops, in clinic rooms or modified view for patient waiting rooms so up-to-date dashboard of patient movement can be seen by all.
- + OTM Oncology helps address issues with staff and providers logging in and out of email, dealing with mix-ups on which patients have been cleared for treatment, patient names missed, and unnecessary overtime for the nursing staff.
- + OTM Oncology Infusion Worklist provides simplified views to see the progress of a patient within the Infusion Clinic. At a glance, staff will be able to see if the patient has checked in, who is assigned to the patient (Doctor/Nurse), type of appointment, see if med orders have been Verified or Released, what Labs have been collected and if they have resulted, as well as the assigned chair.
- + Color coded indicators is available to let the Nurse know when Pharmacist has completed each med order.
- + Nurses are be able to control the start and stop times for each patient's Infusion times and chair time.
- + Robust Infusion Worklist functionalities specifically designed to assist clinician performance

- + At-a-glance views of the following:
 - > MD
 - > Fellow
 - > Nurse
 - > Appointment types
 - > Patient check-ins
 - > Status of Active/Signed med orders on appointment days
 - > Lab draws and results
 - > Reserved Chair
 - > If Patient is Ready to Treat
 - > Port Type
 - > Chair Time
 - > Infusion Time
 - > Comments
- + One-click filtering options
- + Customizable worklist
- + Fast access to detailed, updated patient information
- + Metrics screen shows real-time Infusion Clinic data
- + The worklist is filtered into specific buckets of information for easy views of information.





Document Storage Systems, Inc. (DSS) is a catalyst for health care innovation, keeping pace with evolving technologies as a solutions provider, systems integrator, and services contractor to the Department of Veterans Affairs. DSS is committed to assisting VA in its High Reliability Organization journey and delivering care quality for Veterans by meeting top initiatives, changing regulatory requirements, and implementing enhanced business transformation across VA enterprise.

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