

Order Tracking Manager (OTM) Radiology

Smarter teamwork, better data access, and more time for what matters: patient care.

Inefficiencies in radiology, particularly related to paper-based protocols and appointment scheduling, have long posed challenges for clinicians and staff at the Veterans Affairs Medical Centers. Historically, they relied on paper-based radiology protocols, which often resulted in misplaced or lost documents, leading to delays in scheduling. Medical Support Assistants (MSAs), for example, frequently had to manually track down radiologists or wait for protocols to be printed and retrieved, creating unnecessary bottlenecks.

Order Tracking Manager (OTM) Radiology is a web-based VistA/ CPRS - integrated solution that leverages real-time data, helping clinicians to manage radiology workflows including protocoling, critical code management, scheduling, and administration.

Benefits

- + **Streamline radiology workflows** using bidirectional real-time interfacing data and centralized, customizable worklists.
- + **Boost productivity and efficiency** by electronically protocoling in batches, registering and scheduling patients, and tracking workflow performance.
- + **Support high reliability care** by improving operational efficiency and maintaining a strong focus on quality across your facility.



Features

- + Customizable exam worklist to display real time data visibility according to user role and actions
- + One step filtering options
- + Radiology exams worklist filter categories for user preference to display only what the user needs to see to complete their specific workflow or processes
- + Worklist tracks all exam statuses including active, pending, hold, discontinued, scheduled and completed exams
- + Ease in visibility to exams placed on hold, reason for hold, who put on hold and for how long
- + Ease in visibility to canceled exams, reason for cancellation, and who canceled
- + Critical Code Worklist filtering categories for ease in exams requiring immediate follow ups and radiology reports for site defined critical diagnosis codes
- + Real time interfacing with VistA file 78.3 for all diagnosis codes with a yes to generate & print on abnormal alert
- + New Batch feature allows Co-signatory notes to be created to the ordering provider for radiology reports that have critical codes designated by the site
- + System recognizes items on the worklist that have a note created and tracks these notes. If they are not co-signed, they fall into the Pending Co-Signature filter
- + Real time tracking of generated notes to co-signature completion
- + iStat nuclear medicine lab monitoring
- + Access to current and historical patient chart details in one location
- + Metric screen shows real-time critical code radiology data
- + Ability to batch protocols with a status indicator displaying the previous protocol and the next exam requiring a protocol
- + Automated record locking in the protocoling of exams to prevent simultaneous protocoling and enhance patient safety
- + Ability to sign protocols in batches and generate a progress note
- + Filter indicator for protocols requiring a progress note
- + Dual panel scheduling for simultaneous scheduling of multiple appointments and visibility to available time slots
- + Configurable groups for user and / or modality assigned protocols
- + Real time reports to evaluate workload performance and audit tracking



Document Storage Systems, Inc. (DSS) is a catalyst for health care innovation and digital transformation, helping the Department of Veterans Affairs as a SaaS provider and solutions integrator. DSS is committed to assisting VA in its High Reliability Organization journey and delivering quality care for Veterans by meeting top initiatives, changing regulatory requirements, and implementing enhanced business transformation across VA enterprise.

Email: federalsales@dssinc.com | Phone: 561.284.7000 | 12575 U.S. Hwy 1, Suite 200, Juno Beach, FL 33408

dssinc.com | in DSS, Inc.



DIGITAL
VERSION

M25-3107-09