



Order Tracking Manager (OTM) Oncology

Smarter teamwork, better data access, and more time for what matters: patient care.

Oncology staff and clinicians at the Veterans Affairs Medical Centers encounter significant workflow challenges stemming from outdated technology, fragmented data systems, and heavy administrative demands. These obstacles delay access to critical patient information, hinder care team coordination, and reduce time for direct patient interaction – ultimately compromising the quality and efficiency of cancer care delivery.

Order Tracking Manager (OTM) Oncology is a web-based VistA/ CPRS - integrated solution that leverages real-time data. It provides Infusion Clinic staff and allied clinicians with centralized real-time views of the patients at the clinic to improve workflow and to prevent delays in patient care.

Benefits

- + **Streamline oncology workflows** using bidirectional, real-time patient and clinic data with customizable clinic worklists to prioritize tasks and improve coordination.
- + **Boost productivity and efficiency** by eliminating time spent logging in and out of email, enabling immediate scheduling, improving waiting room management, and reducing human errors – such as missed patient names.
- + **Support high reliability care** by improving operational efficiency and maintaining a strong focus on quality across your facility.



Features

- + The application can be viewed/accessed at the nurse's station, in the pharmacy, on individual desktops, in clinic rooms, or modified view for patient waiting rooms so an up-to-date dashboard of patient movement can be seen by all.
- + OTM Oncology helps address issues with staff and providers logging in and out of email, dealing with mix-ups on which patients have been cleared for treatment, patient names missed, and unnecessary overtime for the nursing staff.
- + OTM Oncology Infusion Worklist provides simplified views to see the progress of a patient within the Infusion Clinic. At a glance, staff will be able to see if the patient has checked in, who is assigned to the patient (Doctor/Nurse), type of appointment, see if med orders have been Verified or Released, what Labs have been collected, and if they have resulted, as well as the assigned chair.
- + Color-coded medication status indicators are available for user visibility to the pharmacist medication actions
- + Real-time tracking of infusion and chair time
- + Robust Infusion Worklist functionalities specifically designed to assist clinician performance
- + Patient Waiting Room Dashboard
- + One-click filtering options
- + Customizable interactive worklist for nurse notification of 'patient ready to treat status' and real-time comment visibility for all users
- + Fast access to current and historical patient chart details, along with documentation templates, all in one location.
- + Metrics screen shows real-time Infusion Clinic data
- + The Worklist is filtered into specific buckets of information for easy viewing of data
- + Lab trending capability
- + Real-time reporting of user actions in OTM Reports for workload evaluation and tracking of key performance indicators
- + At-a-glance views of the following:
 - › MD
 - › Fellow
 - › Nurse
 - › Appointment types
 - › Patient check-ins
 - › Status of Active/Signed med orders on appointment days
 - › Lab draws and results
 - › Reserved Chair
 - › If Patient is Ready to Treat
 - › Port Type
 - › Chair Time
 - › Infusion Time
 - › Comments



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