



Behavioral Insight

Boost efficiency, accuracy and Veteran-centered mental health care

Behavioral health is vital to patient care but presents challenges due to specialized populations and complex needs. Effective solutions must support clinical best practices and meet regulatory standards for long-term outcomes, in line with the Joint Commission and Commission on Accreditation of Rehabilitation Facilities (CARF) requirements.

In improving Veteran-centered mental health care, DSS offers Behavioral Insight – a comprehensive, cost-effective, enterprise level, and web-based solution for managing mental health patient care in a multidisciplinary setting. The application facilitates collaborative, interdisciplinary standardized intakes, treatment planning, and documentation while supporting clinical best practices and meeting regulatory standards for long-term outcomes.

Streamlined Clinical Workflow

- Fully integrated with Vista/CPRS/Federal EHR through an intuitive graphical interface
- Efficient treatment plan renewal that carries forward relevant historical data
- Built-in user alerts and task assignments to coordinate care across providers
- Eliminates duplication of documentation and redundancy across systems

Enhanced Administrative Oversight

- Standardized templates with configurable options based on facility requirements
- Integrated reporting tools for evidence-based care and documentation
- Aligned with CARF and Joint Commission standards
- Time- and user-stamped entries ensuring accountability and continuity of care

Veteran-Centered Technology and Care

- Individualized treatment planning tailored to each Veteran's unique needs
- Documentation of Veteran goals in their own words
- Tracking Veteran progress throughout recovery-oriented care

Behavioral Insight reduces documentation variation, streamlining care planning and ensuring alignment with evidence-based practices. This boosts efficiency, enhances data accuracy, and supports better clinical decision-making and patient outcomes.

BEHAVIORAL INSIGHT IS PART OF THE BEHAVIORAL HEALTH SYMPHONY (BHS) – A SUITE OF INTERDISCIPLINARY APPLICATIONS DEVELOPED TO CREATE MENTAL HEALTH TREATMENT PLANS WITH A FOCUS ON VETERAN COLLABORATION. BHS HELPS MENTAL HEALTH TREATMENT COORDINATORS, MENTAL HEALTH PROVIDERS AND TEAM MEMBERS TO REMAIN IN COMPLIANCE WITH THE JOINT COMMISSION AND VHA UNIFORM MH SERVICES HANDBOOK STANDARDS BY PROVIDING MEASUREMENT-BASED CARE TO VETERANS.



Document Storage Systems, Inc. (DSS) is a catalyst for health care innovation and digital transformation, helping the Department of Veterans Affairs as a SaaS provider and solutions integrator. DSS is committed to assisting VA in its High Reliability Organization journey and delivering quality care for Veterans by meeting top initiatives, changing regulatory requirements, and implementing enhanced business transformation across VA enterprise.

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M25-2934-05